

**North Idaho College 2007-2008**

**Workforce Training & Community Education**



**WORKFORCE TRAINING and  
COMMUNITY EDUCATION**

NIC's Workforce Training and Community Education Center is located in the Riverbend Commerce Park in Post Falls and offers courses designed with "something for everyone." More than 9,000 enrollments occur annually in a wide variety of courses that offer personal and professional development opportunities. Workforce Training and Community Education courses and programs are open to anyone over the age of 16. Courses are credit-free and do not require diploma or residency restrictions. Instructors are experts in their fields with hands-on, practical information.

Workforce Training and Community Education publishes a Fall, Winter/Spring, and Summer Class Catalog that is mailed to Kootenai County residents and is available online at [workforcetraining.nic.edu](http://workforcetraining.nic.edu). The catalog is also available at libraries and other locations throughout the community. For information, call the Workforce Training Center at 208.769.3444.

**Community Education  
208.769.3444**

The Office of Community Education offers special interest, credit-free courses to residents of the community. Class participants may cultivate a hobby, develop a skill, learn about an interesting subject, or simply enjoy a new activity. The wide range of courses is a result of requests from the community and are specially designed to be practical, enjoyable learning activities.

Community Education classes are offered year-round in the categories of Arts, Creative Writing, Creativity, Decorating with Paint, Fun with Fibers, Music, Cooking, Healthy Living, Home Enhancement, Kid's College, Language Skills, Money Management, Recreation, and Special Interest.

The Community Education Office coordinates Elderhostel programs and sponsors a variety of events and classes designed at the request of students and instructors.

**Customized Training  
208.769.3268**

We listen. We deliver. We make it easy.

Unlock the potential of your workforce!

- Increase your business profitability.
- Strengthen the productivity of your workforce.
- Improve the performance of your managers, supervisors, employees, and teams.
- Maintain intellectual property – reduce employee turnover.
- Gain the competitive edge.
- Successfully implement innovation.

- Make change work in your favor.

Practical solutions for positive results:

- You choose the duration, schedule, and location.
- Each training solution is tailored to meet your specific needs.
- Expect a return on your investment.

Training opportunities are endless...Lean, Project Management, Computer, Flagging, Safety, Communications, Leadership/Supervisory, Customer Service, Industry Specific Technical Skills, Sales, Accounting, Engineering Law, Blueprint Reading, Management, Structured On the Job...

**Idaho Small Business Development  
Center (ISBDC)  
208.666.8009**

The Idaho Small Business Development Center exists to help businesses in Idaho thrive and grow. The ISBDC serves the entrepreneurs and business managers by providing:

- No cost one-on-one business coaching
- Affordable business workshops and seminars
- Critical market and industry research
- Wealth of valuable resources for businesses

The ISBDC works as the focal point for linking together the resources of the private business community; federal, state, and local governments; and higher education to serve the businesses in our community.

The ISBDC assists manufacturing, distribution, service, and retail businesses up to 500 employees, covering every aspect of business including expansion, operational improvement, marketing, import/export, finance/bookkeeping, management, customer service, and leadership. The consultants help equip entrepreneurs by coaching them on business skills and strategies, and by providing tools and resources enabling entrepreneurs to lead their businesses to greater growth and profitability.

The ISBDC also develops and presents seminars, conferences, and short courses tailored to meet the needs of the business community. For more information call 208.666.8009

**Qualified Worker Retraining Program  
208.666.8013**

The Qualified Worker Retraining Program provides financial assistance to eligible low-income individuals and is designed to help participants obtain training and employment, and to increase their lifelong earnings potential. This program is funded by a federal grant from the U.S. Department of Labor, and each year seeks to help people living in north Idaho travel the road to self-sufficiency along their chosen career pathways.

The staff works with each person to develop individual employment and training plans aligned with occupations that support key sectors of our economy. Low income

area residents who are just beginning their career exploration or eligible students who are already enrolled in training may qualify for these services. For more information or to see if this program can assist you in reaching your goals, call 208.666.8013.

### **Workforce Development 208.769.3444**

Workforce Development promotes economic progress in Idaho by meeting employer needs for trained workers; by providing students with skills and personal capabilities required for occupational success in technical and skilled occupations; by meeting specific technical training needs in selected occupations; and by providing access to training for all participant groups and individuals.

Workforce Development delivers credit-free, open-enrollment classes in many subject areas. Programs vary in both intensity and length, ranging from 3 hours to 160 hours. Classes may be held at the Workforce Training Center in Post Falls or at other sites in the five northern counties. Most classes are held in the evenings, but also during the day and on Saturdays. Course fees are the same, no matter where students reside. Operational expenses are supported by course fees and not by tax dollars.

Some of the areas of instruction include nursing assistant, real estate, electrical, plumbing, sheet metal and HVAC apprentice related instruction; log scaling; OSHA; lean management practices; first aid/CPR; and many computer software applications.

### **Workforce Training 208.769.3444**

The goals of Workforce Training are to promote economic progress in Idaho by meeting employer needs for trained workers, by providing students with skills and personal capabilities required for occupational success in technical and skilled occupations, by meeting specific technical training needs in selected occupations, and by providing access to training for all participant groups and individuals.

Workforce Training includes pre-employment training, entrepreneurship training, upgrade training for employed persons, retraining for alternative employment opportunities and displaced workers, related instruction for apprentices in carpentry, electrical, sheet metal and plumbing, and skill development for personal enrichment.

Examples of recent credit-free, open enrollment course offerings include training for nurse assistants, dental assistants, occupational-physical therapist aides, real estate professionals, as well as courses in welding, drafting, small engine repair, machining, and many computer software programs.

## **CONTINUING EDUCATION UNIT**

Learning activities for which regular college-level credits are not awarded may be evaluated by a system of uniform continuing education units (CEU). Such units are granted in accordance with the following guidelines set forth by the National Task Force on the Continuing Unit.

Each CEU represents 10 contact hours of participation in an organized community education experience under responsible sponsorship, capable direction, and qualified instructors. Community education, as used in this definition, includes all learning experiences in organized formats that impart noncredit education to individuals who meet participation requirements. These properties of community education may be applied equally under the system regardless of the teaching-learning format, program duration, source of sponsorship, subject matter, level, audience, or purpose.

The number of units to be awarded is determined by considering the number of contact hours of instruction, or the equivalent, included in the educational activity. Reasonable allowance may be made for activities such as required reports, laboratory assignments, field trips, and supervised study.

