Student Satisfaction Survey
Comparison Study
College Services:
Library and Learning Services

NIC
National Average

- NIC
- National Average
College Services:
Recreational and Intramural Programs

NIC
National Average
College Services: Credit By Examination

NIC
National Average


Credit Hours: 2, 2.5, 3, 3.5, 4, 4.5, 5
College Services:
Computer Services

NIC
National Average

College Services:
Student Health Services

NIC
National Average

College Services: Parking Facilities and Services
College Services:
Job Placement

NIC
National Average

College Services:
Academic Advising/Course Planning Services

NIC
National Average
Academic Aspects:
Class Size Relative to Type of Course

NIC
National Average
Academic Aspects:
Attitude of Teaching Staff Towards Students

NIC
National Average

Academic Aspects:
Quality of Instruction In Your Major Area of Study
Academic Aspects:
Challenge Offered By Your Program of Study

![Graph showing academic challenge over time. The graph compares NIC and National Average, with data points from 2000 to 2011. The challenge level is consistently around 4, indicating a high challenge offered by the program.]
Academic Aspects:
Course Content In Your Major Area of Study

- NIC
- National Average
Academic Aspects:
Variety of Courses Offered At This 2 Year College

NIC
National Average


NIC
National Average
Academic Aspects:
Flexibility to Design Your Own Program of Study

NIC
National Average

- 2000
- 2002
- 2004
- 2006
- 2011
Academic Aspects:
Out of Class Availability of Your Instructor
Academic Aspects:
Testing/Grading System
Academic Aspects:
Preparation You Are Receiving for Your Chosen Occupation

![Graph showing the preparation for a chosen occupation over years. The graph compares the NIC and National Average scores from 2000 to 2011. The NIC scores are consistently higher than the National Average scores.](image-url)
Academic Aspects:
Availability of Your Advisor

 NIC
National Average

Academic Aspects:
Value of the Information Provided by Your Advisor

NIC
National Average


Value Scale: 2, 2.5, 3, 3.5, 4, 4.5, 5
Admissions:
Accuracy of College Information You Received Before Enrolling

NIC
National Average

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<td>NIC</td>
<td>3.5</td>
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<td>National Average</td>
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Admissions:
Availability of Financial Aid Information Prior to Enrolling

NIC
National Average

Admissions:
Assistance Provided By the College Staff When You Entered This College
Admissions: College Catalog/Admissions Publications

NIC
National Average
Rules and Policies:
Personal Security/Safety At This Campus

NIC
National Average

Rules and Policies:
Rules Governing Student Conduct At This College

![Chart showing NIC and National Average trends]

- NIC
- National Average

Academic Probation and Suspension Policies


 NIC
 National Average
Rules and Policies:
Purpose for Which Student Activity Fees Are Used

NIC
National Average
Facilities:
General Conditions and Appearance of the Buildings and Grounds

![Graph showing facilities data over years with NIC and National Average lines.]

- Facilities: General Conditions and Appearance of the Buildings and Grounds
- NIC and National Average lines on the graph.
Facilities:
Laboratory Facilities

NIC
National Average

Facilities:
Classroom Facilities

NIC
National Average
Facilities:
Student Community Center/Student Union

NIC
National Average
Facilities:
Business Training Facilities/Equipment

NIC
National Average

Facilities:
College Bookstore

NIC
National Average
Facilities:
Athletic Facilities

NIC
National Average

Facilities:
Industrial Arts/Shop Facilities

NIC
National Average
Facilities:
Availability of Adequate Housing for Students

NIC
National Average

- 2000
- 2002
- 2004
- 2006
- 2011

2
3
4
5

2.5
3.5
Registration: Academic Calendar


NIC
National Average
Registration:
General Registration Procedures

![Graph showing the trend of NIC and National Average from 2000 to 2011. The graph displays a relatively flat line with slight fluctuations, indicating stable procedures over the period.]
Registration:
Billing and Fee Payment Procedures

NIC
National Average
Registration:
Availability of the Courses You Want At Times You Can Take Them

- NIC
- National Average

General Aspects:
The College In General

NIC
National Average
General Aspects:
Racial Harmony In This College

<table>
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<tr>
<th>Year</th>
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<th>National Average</th>
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<tr>
<td>2000</td>
<td>3.8</td>
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<td>3.7</td>
<td>3.9</td>
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<tr>
<td>2011</td>
<td>3.6</td>
<td>3.9</td>
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General Aspects:
Attitude of the College Nonteaching Staff Towards Students

![Graph showing the attitude of the College Nonteaching Staff Towards Students from 2000 to 2011. The graph compares the NIC with the National Average. The NIC values range from 3.5 to 4.5, while the National Average is consistently around 3.5. The trend shows a slight increase in NIC from 2000 to 2011.]
General Aspects:
Opportunities for Personal Involvement In College Activities

NIC National Average
General Aspects:
Concern for You As An Individual

![Graph showing the trend of concern for NIC compared to the national average from 2000 to 2011. The graph indicates a slight increase in concern for NIC over the years, with the NIC concern levels generally higher than the national average.]
General Aspects:
College Media (Student Newspaper, Campus Radio, etc.)

NIC
National Average
General Aspects: Opportunity for Student Employment

![Graph showing trend of NIC and National Average scores from 2000 to 2011.]

- NIC scores range from 3.5 to 3.75.
- National Average scores range from 3.5 to 3.75.
- Scores show a slight decrease from 2000 to 2011.

2.5 NIC
3.5 National Average
4.5