



NORTH IDAHO COLLEGE

Customized Training

We listen. We deliver. We make it easy.

Sample listing of customized learning opportunities

Business & Professional Development

- ▶ Leadership/Management
- ▶ Structured On-the-Job Training System
- ▶ Project Management
- ▶ Production Management
- ▶ Accounting/Bookkeeping
- ▶ Strategic Planning & Implementation
- ▶ Human Resource Management
- ▶ Sales & Marketing
- ▶ Computer Applications Training
- ▶ Communications/Public Relations
- ▶ Teams
- ▶ AchieveGlobal Leadership & Customer Service
- ▶ Supervisory
- ▶ Communications

Quality Processes

- ▶ Lean Processes
- ▶ Six Sigma Planning & Implementation
- ▶ Design to Cost
- ▶ Design of Experiment (DOE)
- ▶ Failure Mode & Effects Analysis
- ▶ Quality Functional Deployment
- ▶ Problem Solving with Quality Tools

Professional Technical Skills

- ▶ Flagging Certification
- ▶ Welding
- ▶ Blueprint Reading
- ▶ Mathematics
- ▶ Hydraulics
- ▶ Plumbing

Workplace Safety

- ▶ First Aid/CPR
- ▶ Bloodborne Pathogens
- ▶ Drivers' Safety
- ▶ OSHA

Also...

- ▶ Training Needs Analysis
- ▶ Computer Based Training
- ▶ One-On-One Training
- ▶ Workforce Development Training Funds (WDTF) Liaison

Do you have something else in mind?

Ask us!

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North Idaho College **Workforce Training Center**

Professional Training for Managers and Staff

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NIC Workforce Training Center is a licensed provider for the following Training Systems with Certified Instructors

Achieve Global Training Modules

Achieving Results Through Genuine Leadership: 34 training modules that provide a systemic approach to leadership development – one that builds a motivated, loyal workforce capable of reaching new levels of productivity.

Achieving Stellar Service Experiences: 4 modular workshops provide a comprehensive training system designed to provide a range of critical service skills vital to customer satisfaction and loyalty, and to organizational success.

Structured On-The-Job Training System

Structured OJT Overview for Implementation & Management ½ Day

One-to-One Trainer Certification & Instructor Selection Test 4 Days

CD-ROM based Worksheets and Checklist Development ½ Day

Optional acquisition of entire SOJT turnkey system for internal application

Digital Training Solutions with Customized CBT **(Computer Based Training)**

Interactive, CDROM-Based Training Programs are created by capturing the knowledge, key tasks, and skill sets necessary for employees to successfully perform targeted job activities so on-the-job requirements can be standardized, performance measured, and continuous improvement possible.

CBT provides a cost-effective method for delivering consistent training content to a large number of employees using flexible training times.