Commendations and Recommendations

Commendations

1. The evaluators commend North Idaho College for the inclusive processes used to identify Core Themes and related objectives and indicators (1.B.1).

Recommendations

1. It is evident NIC has made considerable progress in establishing a framework for continuous improvement centered on the assessment of how progress on indicators and objectives of its Core Themes illustrates the College’s attainment of its mission. The evaluators note that NIC is using a Likert-type rating to benchmark its Core Theme objectives/indicators. The levels are color-coded to indicate areas that meet, exceed, or need attention. From this report, it was not evident what the acceptable threshold of mission fulfillment is. The evaluators recommend NIC provide further articulation of how the thresholds will suggest it is meeting its mission (1.A.2).

2. NIC established through its rationales that its indicators of achievement are meaningful to the continuous improvement of the College. While NIC suggests the use of direct indicators, it appears to be in the process of establishing many indirect indicators that will require substantive development to provide the degree of evidence needed to benchmark and assess related objectives and outcomes. The Evaluation Team recommends that NIC review its indicators to ensure they are assessable and can provide direct evidence of intended achievements (1.B.2).